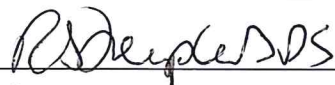



**PASCUA YAQUI HEALTH SERVICES DIVISION
STANDARDS AND PROCEDURES**
PROGRAMS MANUAL: CENTERED SPIRIT-Guadalupe and St. Mary's Outpatient Tx Centers

SUBJECT: CRISIS SERVICES	POLICY #: 10E.10
DEPARTMENT: Health Services Division-Centered Spirit	PAGE: 1 OF 2
COMMITTEE APPROVED BY: 	EFFECTIVE: 09/01/2013
HEALTH ADMINISTRATION: 	REVISED: 03/20/2017

I. STATEMENT OF PURPOSE:

To ensure that the Centered Spirit Program (CSP)-Guadalupe Outpatient Treatment Center (OTC) and CSP–St. Mary's OTC establish and implement crisis service programs per the requirements of the Pascua Yaqui (PY) Tribal Governance and Arizona Department of Health Services (ADHS) Bureau of Medical Facility Licensing (BMFL) Healthcare Institution Licensing Rules: R10-10-1016.

II. STANDARDS

- A. CSP-Guadalupe and CSP-St Mary's OTCs will assess all persons who present to the outpatient clinics requesting emergency assessment within one hour.
- B. Behavioral Health Professionals (BHPs) are present and available during all hours of operation to coordinate, assess, and facilitate crisis care.
- C. Medical practitioners, whether RNs, Psychiatrists, or Psychiatrist Nurse Practitioners, are available during all hours of operation.
- D. Persons may present requesting emergency assessment or other emergency services, or the need for assessment may arise in the course of other types of therapeutic contact. Whenever it is a concern about harm to self or others, or grave disability arises, assessment of these issues takes precedence over any other procedures.
- E. Acute hospitalization is available to all clients in Maricopa and Pima Counties who, when assessed by a BHP are found to be in imminent danger of doing harm to themselves or others, or who are gravely disabled.

- F. CSP-Guadalupe and CSP-St. Mary's OTCs will arrange for authorization for payment for acute psychiatric hospitalization for all eligible tribal members.

III. PROCEDURES

- A. If, during an intake (phone or walk-in), or during any contact with a client or community member, the concern arises that the person is in danger of harm to self or others, or gravely disabled, staff must immediately notify the CSP-Guadalupe or CSP-St. Mary's OTC Administrators or designees on duty about the emerging crisis. It is the responsibility of the Administrators to assist in the development of an immediate action plan.
- B. After hours, all crisis care is referred to and delivered by contract via EMPACT.