

**Arizona Department of Health Services
Division of Behavioral Health Services
PROVIDER MANUAL
Pascua Yaqui Centered Spirit Program**

10C.8 Waiting Lists for CSP Services

I. STATEMENT OF PURPOSE:

- A. To establish a clear CSP policy that prohibits the use of client waitlists for services.

II. STANDARDS:

- A. Under no circumstances will CSP employ a waiting list for services.

III. PROCEDURES:

- A. All prospective clients will be screened for service eligibility.
- B. All eligible clients will be assigned an appointment to see the Intake specialist to be enrolled into services.
- C. Following the enrollment process, all eligible clients will be assigned a counselor to see for an initial assessment.